

Executive Summary of Bid Evaluation Report

Procurement of a Student Information Management System (SIMS) software for the Open University of Mauritius

Reference number of Procurement: OU/OAB/6/22-23

1. Scope of Contract:

The SIMS procurement covers the following products and services.

- (i) The solution must have been supplied and customised in ten (10) universities located in at least five (5) different countries (each country must have at least one university where the software has been supplied). This should be supported by written testimonials and full contact details of a person from each of the ten universities as evidence of satisfactory performance.
- (ii) The bidder should be the holder of a valid certificate as an authorised dealer.
- (iii) The SIMS solution proposed by the supplier must be able to accommodate 11,000 learners and be scalable for an extra ten to thirty percent (10 to 30%) learners every year.
- (iv) The SIMS solution must be SaaS-based and final costing must include the cost of hosting.
- (v) The SIMS solution must be fully able to integrate with Blackboard Learn Ultra LMS and must provide evidence of integration of at least two (2) universities.
- (vi) The SIMS solution must have a dedicated mobile app for Android and iOS devices including tablets.
- (vii) A project manager (or equivalent) and project technical lead (or equivalent) from the bidder's side must be dedicated to the project at Open University of Mauritius. The supplier should provide training for users including user/operation manuals (soft or hardcopies).
- (viii) The SIMS should also cater access for around 400 OU Staffs and 500 examiners/tutors on top of the students.

The SaaS-based SIMS should be **developed, supplied, installed and commissioned** within **ten (10)** months from the award of the contract.

2. **Procurement method used** : Open Advertised Bidding (National)
3. **Date of Invitation of Bids** : 07 April 2023
4. **Closing date for submission of bids** : 08 May 2023
5. **Date and place of opening of bids** : 3rd Floor, North Wing Building, Open
University of Mauritius, Réduit
6. **Number of bids received by closing date** : One (1) bid
7. **Responsiveness of bids** : None

Bidder' s Name	Pricing at Bid Opening MUR (Excl. VAT)	Responsive or not responsive (Yes/ No)
Joint Venture (JV) Serosoft Solutions Pvt. Ltd (Serosoft) and Fast Line Technology Ltd	21,640,200/-	NO