

Open University of Mauritius

Diploma in Social Work [OUad003]

1. Objective and Rationale

The aim of this program is to prepare learners to earn a high level, specialist qualification, while also acquiring a skill set and expertise that could benefit any individual. In this program, learners will acquire the basic tenets in social work. There are multiple avenues in social work which require social workers to take the time to understand the conditions of their clients and work to improve their conditions in effective and safe ways. They may need to assist people with everyday issues like personal, family, and relationship issues. Sometimes they may be involved in helping clients with disabilities, diseases, or social issues like substance abuse or unemployment. Families with domestic conflicts can also turn to social workers for relief and guidance during difficult times. Social workers are thus trained in areas such in a particular service or setting, like child, family or school social work. This diploma aims at giving the learners the basic requirement to perform their role as social worker and it also prepares learners for higher studies in social work.

2. General Entry Requirements

I. **EITHER** “Credit” in at least three subjects at School Certificate or General Certificate of Education O-Level or equivalent and “Pass” in at least two subjects at Higher School Certificate or General Certificate of Education Advanced Level or equivalent;

II. **OR** An appropriate equivalent Diploma/Certificate/Foundation Course approved by The Open University of Mauritius.

III. Learners who do not qualify under options I and II may register for Foundation Courses offered by The Open University of Mauritius. Those who complete the Foundation Courses successfully will be eligible for registration for the relevant degree programmes.

IV. **OR** Qualifications awarded by other universities and institutions, which have been approved by the Open University of Mauritius as satisfying the minimum requirements for admission.

V. Mature candidates having a strong background of work experience and uncertified learning may be assessed for entry to programmes through the Accreditation of Prior learning (APL) and the Accreditation of Prior Experiential Learning (APEL). Please consult the General Rules and Regulations of the Open University of Mauritius for further details.

3. Programme Requirements

As per general entry requirements.

4. Minimum Requirements for Awards

Diploma Award

For the award of the diploma, all modules of the programme must be completed. Every module carries 4 credits.

Note: Learners who join the Diploma in Social Work but then later wish to study for a BSc (Hons) in Social work will have to inform the university before they enter Year 2 Semester 2. In this case they will not be awarded a Diploma.

5. Programme Duration

	Normal	Maximum
Diploma:	2 years	3 years

6. Credits per Year: Maximum 40 credits and minimum 24 credits.

7. Minimum Credits Required for the Diploma Award:

72 credits

8. Assessment

Each module will be assessed over 100 marks (i.e. expressed as %) with details as follows (unless otherwise specified) :

Assessment, unless stated otherwise, will be based on a written examination of 2 hours duration which would account for 70% of the final module grade and continuous assessment would account for 30% of the final module grade.

Written examinations for all modules, whether taught in semester 1 or in semester 2 or both, will be carried out at the end of the semester (unless otherwise stated).

9. Grading	Description	Grade	Grade Point
Marks (x) %			
$x \geq 70$	Excellent	A	5
$60 \leq x < 70$	Very Good	B	4
$50 \leq x < 60$	Good	C	3
$45 \leq x < 50$	Satisfactory	D	2
$40 \leq x < 45$	Pass	E	1
$x < 40$	Ungraded	U	0

11. Programme Plan

YEAR 1

SEMESTER I

Code	Module Name	Credits
OUad003111	Nature and History of Social Work	4
OUad003112	Applied psychology for social work	4
IT100	IT Essentials	4
OUad003114	Social Welfare Services	4
OUad003115	Social perspectives: an Introduction	4

SEMESTER II

OUad003121	Ethics and the Law in Social Work	4
OUad003122	Social Psychology	4
OUad003123	Basic counselling skills for social workers	4
OUad003124	Family & Child Welfare	4
QMBUS100	Quantitative Methods	4

YEAR 2

SEMESTER I

OUad003211	Social Work Practice I	4
OUad003212	Social Policy and social welfare	4
OUad003213	NGOs, CSR & Social Work	4
OUad003214	School Social Work	4
OUad003215	Critical Perspectives on Social Work	4

SEMESTER II

OUad003222	Clinical Social Work	4
OUad003223	Sexuality and Health	4
OUad003225	Society, Social Issues and social work intervention	4

Module Outline

Nature and History of Social Work OUad003111

Aim: To introduce Social Work as an academic subject, define social work theory and discuss how an understanding of social work theory can promote good social work practice.

Unit 1: Concept & Historical background

Unit 2: Ideological foundations

Unit 3: Theoretical Frameworks

Unit 4: Social work roles & values in social work practice

Unit 5: Helping Relationships in social work- Voluntary and involuntary

Unit 6: Social work and its relation to other disciplines

Applied psychology for social work OUad003112

Aim: The general aim of this module is to provide learners with a general introduction to the study of psychology, including its historical development, major modern fields of research and application and key perspectives. The focus is on the application of psychology from a social work perspective.

Unit 1: Introducing psychology for social workers

Unit 2: Psychology and communication

Unit 3: Attitudes and beliefs

Unit 4: Groupwork as social work practice

Unit 5: Mental illness

Unit 6: Child psychology

Unit 7: Gerontology and psychology

Unit 8: Leadership in social work organisations

IT Essentials IT100

Aim: The module provides an introduction to information technology, computers, and computer networks and their application. Learners will also learn how communications systems can help boost productivity. Module Aim: The module provides an introduction to information technology, computers, and computer networks and their application. Learners will also learn how communications systems can help boost productivity.

Unit 1: IT and Computers

Unit 2: Stepping in the Computer

Unit 3: Input and Output Devices

Unit 4: Secondary Storage

Unit 5: Systems Software

Unit 6: Systems Development

Unit 7: Computer Networks

Unit 8: Issues and Trends in IT

Social perspectives: an Introduction OUad003115

Aim: Exposing students to social work practice through an exploration of the history, religious & philosophical origins, and theoretical & ideological perspectives of the profession of social work.

Unit 1: Basic sociological concepts

Unit 2: Classical and contemporary sociological theories

Unit 3: Introduction to Social Research Method

Unit 4: Social Research for social change

Unit 5: The Society and culture,

Unit 6: Modernity, structure, ideology and power

Unit 7: Sex, gender and power at work

Social Welfare Services OUad003114

Aim: Developing an understanding of the key issues in social welfare policy, as well as examining the operation of social services from a critical perspective.

Unit 1: Purpose and function of social welfare

Unit 2: Process of social welfare policy development

Unit 3: The service delivery system: Vulnerable and Marginalized group

Unit 4: Service provision in the delivery of social welfare

Unit 5: Social work and social welfare

Ethics and the Law in Social Work OUad003121

Aim: Examining the need for values and ethics in social work practice, reviewing the relevant codes of ethics and practice standards that guide SW practitioners, and examining the roles in which they become involved.

Unit 1: Definition of concepts

Unit 2: Code of ethics (International and Local)

Unit 3: International laws and frameworks

Unit 4: Social work organisation and NGOs'

Unit 5: Social policy and Social work

Unit 6: Social work and the Legislative framework

Social Psychology OUad003122

Aim: This module focuses on the individual as a social being. It examines the role of context, environment and culture on behaviour within and between social groups. The learner is introduced to the principles of attitudes, perception and the self and their application in the broader context.

Unit 1: Introduction to Social Psychology

Unit 2: Social Cognition

Unit 3: Social perception

Unit 4: The Self

Unit 5: Attitudes in the Social World

Unit 6: Stereotyping, Prejudice, and Discrimination

Unit 7: Interpersonal Attraction

Unit 8: Prosocial behaviour and aggression

Basic counselling skills for social workers OUad003123

This module will introduce learners to the basic concepts of counselling and their importance in social work. The skills required will be discussed as well as general ethical principles when conducting counselling sessions.

Unit 1: Counselling in context

Unit 2: The Counsellor in social work

Unit 3: Listening skills

Unit 4: The conversation

Unit 5: Understanding others' problems

Unit 6: Ethical principles in counselling

Unit 7: Challenges to counselling in Mauritius

Unit 8: Compiling the skills and practicing

Family & Child Welfare OUad003124

Aim: Examining the family as an institution, the social issues it has to face, as well as the support mechanism to ensure its well-being and analyzing the roles of social work in child welfare.

Unit 1: Introduction to the family and child welfare system

Unit 2: Family services agency

Unit 3: Role of documentation and reporting

Unit 4: Child protection and family support

Unit 5: Fostering, adoption and aftercare

Unit 6: Family engagement strategies in child welfare

Quantitative Methods QMBUS100

Module Aim: The objective of this module is to help learners to understand issues in the collection and analysis of quantitative data for supporting management decision making. Learners will learn how to apply a range of basic statistical methods which are relevant to managerial decisions.

Unit 1: Quantitative methods, numbers and business

Unit 2: Frequency distribution – Summary measures. Probability & probability distributions

Unit 3: Measures of location and spread

Unit 4: Introduction to Statistical inference: Sampling distributions; source, types and arrangement of data Uses of quantitative and qualitative data

Unit 5: Correlation analysis

Unit 6: Simple linear regression analysis

Unit 7: Time series analysis of data

Social Work Practice I OUad003211

Aim: Examining the key roles of social work standards and codes of practice with regards to intervention in the lives of vulnerable people and people in situation of crisis.

Unit 1: Introduction to social work practice

Unit 2: Codes of ethics and practice standards in social work practice

Unit 3: Professional roles of social workers

Unit 4: Theories and practice approaches informing social work practice

Unit 5: Structural and Anti-Oppressive Social Work Practice

Unit 6: Social Work and Practice with Diversity - Race, Age, and Ability

Social Policy and social welfare OUad003212

Aim: Identify and critically evaluate key issues in social policy and social welfare and analyse the interplay of social policy formulation, administration and outcomes

Unit 1: Key issues in Social Policy and Social Welfare

Unit 2: Policy formulation, Administration and evaluation of outcomes

Unit 3: Operation of Social services

Unit 4: Comparative Social Policy and Social Welfare

Unit 5: Applying theory to Practice: Case Studies

NGOs, CSR & Social Work OUad003213

Aim: Analysing the causes and impact of the implementation of social welfare through NGOs, and reviewing the relationship between NGOs and social Work in the provision of social services

Unit 1: Understanding NGOs

Unit 2: The Civil Society/ NGO sector

Unit 3: The Business and Society relationship

Unit 4: CSR and Social Welfare

Unit 5: Social Entrepreneurship

School Social Work OUad003214

Aim: Analyse the key role of School Social Work as a link between the home, school and community in providing direct as well as indirect services to students, families and school personnel to promote and support students' academic and social success.

Unit 1: Individual and Group Counselling and Support to Students

Unit 2: Working with Parents/ Families

Unit 3: School Staff Education

Unit 4: Home, School and Community Liaison

Unit 5: Alternative Education Programmes

Unit 6: Case Management and Referrals

Critical Perspectives on Social Work Ouad003215

Aim: Exploring the range of theoretical perspectives falling under the 'critical social work' family, understanding their origins, scope, application and limitations, and analyzing contemporary issues to explore the application of the principles of critical social work in practice.

Unit 1: Understanding 'Perspectives'

Unit 2: The Fundamental values, assumptions and theories of Critical Perspectives

Unit 3: Concept, Principles and Practice of Critical Social Work

Unit 4: Comparing Mainstream, Critical and other social work perspectives

Unit 5: Challenges of Critical perspectives

Unit 6: The Way forward

Clinical Social Work OUad003222

Aim: To introduce different theories, methods, intervention techniques and considerations for clinical social work practice with various sections of population.

Unit 1: Theories and Methods in CSW

Unit 2: Intervention techniques and Skills for CSW

Unit 3: Organisational and Ethical Considerations in CSW

Unit 4: Clinical Practice with Individuals

Unit 5: Clinical Practice with Groups

Sexuality and Health OUad003223

Aim: Exploring issues around sexuality and sexual health in social work practice

Unit 1: Sexuality: Perspectives, Practices and Behaviours

Unit 2: Sexual Education, Responsibility and empowerment

Unit 3: Sexual health interventions

Unit 4: Counselling and therapy support for sexually abused/ assaulted

Unit 5: HIV/ Aids

Society, Social Issues and Social Work intervention OUad003225

Aim: To introduce students to the different outlooks on the way society is organised and functions, analyzing critical social issues and the underlining the pertinence of social work intervention.

Unit 1: Sociological Perspectives

Unit 2: Critical Social Problems and issues

Unit 3: Social Administration

Unit 4: Working with Social Systems

Unit 5: Social Work Interventions

Unit 6: Social Work and Social Development